

# STANDARD VEHICLE SERVICE CONTRACT

FIRST AUTOMOTIVE®

MARKETING  
MATERIALS  
AVAILABLE!

VEHICLE SERVICE CONTRACT

Brochure  
Cover

## COVERAGE DETAILS

### POWERTRAIN COVERAGE

Includes all of the components and stipulations listed below:

**ENGINE COMPONENTS\*** | Oil Pump, Distributor Shaft and Housing, Harmonic Balancer, Valve Covers, Timing Cover, Water Pump, Fuel Pump, Intake Manifold and all internal lubricated parts of the Engine. The Engine Block and Heads are covered only if damaged by the failure of an internal lubricated part.

**TURBOCHARGER/SUPERCHARGER (OEM Only)\*** | All internal lubricated parts of the Turbocharger/Supercharger. The Housing is covered only if damaged by the failure of an internal lubricated part.

**TRANSMISSION COMPONENTS (Automatic & Manual)** | Torque Converter, Vacuum Modulator and all internal lubricated parts of the Transmission. Covers, Pans and Cases are covered only if damaged by the failure of an internal lubricated part.

**TRANSFER CASE COMPONENTS\*** | All internal lubricated parts of the Transfer Case or All-Wheel Drive Mechanism. The Transfer Case Housing or Housing for the All-Wheel Drive Mechanism is covered only if damaged by the failure of an internal lubricated part.

**HYBRID VEHICLE COMPONENTS\*** | Generator Motor Assembly, Drive Motor Assembly and Traction Motor Assembly.

**FRONT & REAR DIFFERENTIAL COMPONENTS\*** | Axle Shafts, Constant Velocity Joints and all internal lubricated parts of the Differential. The Differential Case is covered only if damaged by the failure of an internal lubricated part.

**SEALS & GASKETS** | Seals & Gaskets Coverage applies only to covered components listed under Powertrain Coverage. However, if any of the items listed above require a surcharge, then the required surcharge must be selected and paid for Seals & Gaskets Coverage to apply to that item. Seals & Gaskets Coverage is limited to vehicles with less than 125,000 miles at the time of sale.

### STANDARD COVERAGE

Includes all of the components and stipulations listed in **POWERTRAIN COVERAGE**, plus:

**STEERING COMPONENTS** | Manual and Power Steering Gear Assembly, Control Valve and Rack Assembly, Power Steering Pump, Steering Column Main and Intermediate Shafts, Cooler, Pitman Arm, Idler Arm, Tie Rod Ends, Couplings and Drag Link.

**FRONT & REAR SUSPENSION COMPONENTS** | Upper and Lower Control Arms, Control Arm Shafts and Bushings, Upper and Lower Ball Joints, Stabilizer Shaft Linkage and Bushings, Spindles and Spindle Supports.

**BRAKE COMPONENTS** | Master Cylinder, Power Assist Booster and Valve, Wheel Cylinders, Calipers, Combination Valve, Steel Lines and Fittings, Self-Adjusters and Parking Brake Linkage and Cables. *Note: Standard Coverage does not include the ABS system.*

**ELECTRICAL COMPONENTS** | Alternator, Voltage Regulator, Starter Motor, Starter Drive, Starter Solenoid, Front Wiper Motor (including internal Circuit Board), Relay and Delay Switches, Manually Operated Switches and Wiring Harnesses.

**FACTORY AIR CONDITIONING & HEATING COMPONENTS** | Compressor, Clutch, Clutch Coil and Pulley, Orifice Tube, Condenser and Evaporator.

**SEALS & GASKETS** | Seals & Gaskets Coverage applies only to covered components listed under Powertrain and Standard Coverage and is limited to vehicles with less than 125,000 miles at the time of sale.

### HIGH-TECH COVERAGE

Includes all of the components and stipulations listed in **POWERTRAIN & STANDARD COVERAGE**, plus:

**FRONT & REAR SUSPENSION COMPONENTS** | MacPherson Style Struts, Chapman Style Struts, Shackle Bushings and Eye

Bushings, Leaf and Coil Springs, Leaf and Coil Spring Bushings, Torsion Bars, Wheel Bearings, Automatic Leveling Unit Compressor, Level Sensor and Limiter Valve.

**ELECTRICAL COMPONENTS** | Rear Wiper Motor, Heater Blower Motor, factory-installed Sunroof Motor, Convertible Top Motor, Power Antenna (Motor only), Remote Keyless Entry Module, Cruise Control Servo, Cruise Control Module and Transducer, Compass, Thermometer, Electronic Control Module, Oxygen Sensor, Ignition Module, Igniter, Electronic Instrument Cluster and Circuit Board, Power Window Motors/Regulators, Power Door Locks, Power Seat Motors and Speedometer Head.

**ANTI-LOCK BRAKE (ABS) COMPONENTS** | Electronic Control Unit, Anti-Lock Computer Module, Wheel Speed Sensors/Exciters, Proportioning Valves, High Pressure Hydraulic Pump, Electro-Hydraulic Proportioning Control Valves and Accumulator.

**FACTORY AIR CONDITIONING & HEATING COMPONENTS** | Expansion Valve, POA Valve, Drier, Accumulator, Hi-Low Pressure Cut-Off Switch, Ducts and Outlet Hoses, and Automatic Temperature Control Programmer.

**COOLING COMPONENTS** | Radiator, Fan Clutch, Fan Blade, Cooling Fan Motors and Heater Core.

**FUEL DELIVERY COMPONENTS** | Fuel Injector Metering Pump, Fuel Injectors, Fuel Distributor, Diesel Injection Pump, Fuel Tank, Metal Fuel Lines and Fuel Sending Unit.

**HYBRID ELECTRICAL COMPONENTS\*** | Generator ECU, Battery ECU, Battery Temperature Sensor, Water Pump, Blower Motor, Inverter Assembly and Converter Assembly.

**INTERIOR/EXTERIOR COMPONENTS** | Glove Box Door and Hinge, Seat Tracks, Interior and Exterior Door Handles, Door Hinges, Map/Courtesy Light Assembly and Hood/Trunk Gas Struts.

**SEALS & GASKETS** | Seals & Gaskets Coverage applies only to covered components listed under Powertrain, Standard and High-Tech Coverage and is limited to vehicles with less than 125,000 miles at the time of sale.

### COMPREHENSIVE COVERAGE

If you select **COMPREHENSIVE COVERAGE**, your Vehicle Service Contract will cover necessary repairs to ALL of the Mechanical and Electrical Parts of your vehicle, except those items listed under "WHAT IS NOT COVERED" in your Vehicle Service Contract.

### WRAP COVERAGE

If you select **WRAP, CERTIFIED WRAP** or **DIESEL WRAP COVERAGE**, your Vehicle Service Contract will cover necessary repairs to ALL of the Mechanical and Electrical Parts of your vehicle, except those items listed under "WHAT IS NOT COVERED" in your Vehicle Service Contract. Additionally, **WRAP, CERTIFIED WRAP** and **DIESEL WRAP COVERAGE** specifically exclude those components listed for coverage under the factory warranty. Additional conditions and exclusions may apply; please see your Vehicle Service Contract for specific details.

\*Some engines require a surcharge for coverage to apply.

† Surcharge required for coverage on Hybrid and Turbocharger/ Supercharger components.

‡ The 4WD / AWD surcharge is required for coverage on the Transfer Case (or All-Wheel Drive Mechanism) and 2<sup>nd</sup> Differential components.



## ADDITIONAL BENEFITS

### RENTAL CAR REIMBURSEMENT & UPGRADE OPTION

If your vehicle has a failure resulting in a covered repair, you may qualify for rental car reimbursement up to \$30 per day, up to five days and \$150 per occurrence. Ask about the Rental Upgrade option! Increases benefits to \$50 per day, up to six days and \$300 per occurrence.

### EMERGENCY ROADSIDE ASSISTANCE

Most First Automotive Service Contracts provide the following emergency roadside assistance benefits, up to \$80 per occurrence: Emergency Towing, Battery Jump Start, Flat Tire Change, Lock-Out Assistance and Fuel, Oil, Fluid and Water Delivery. *Does not include cost of fuel and fluids. Roadside assistance availability varies; see dealer for details.*

### TRIP INTERRUPTION REIMBURSEMENT

In the event of a covered breakdown more than 100 miles from your home, you may be reimbursed up to \$225 per occurrence for lodging and meal expenses.

*Some restrictions may apply. Only available where permitted by law.*

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